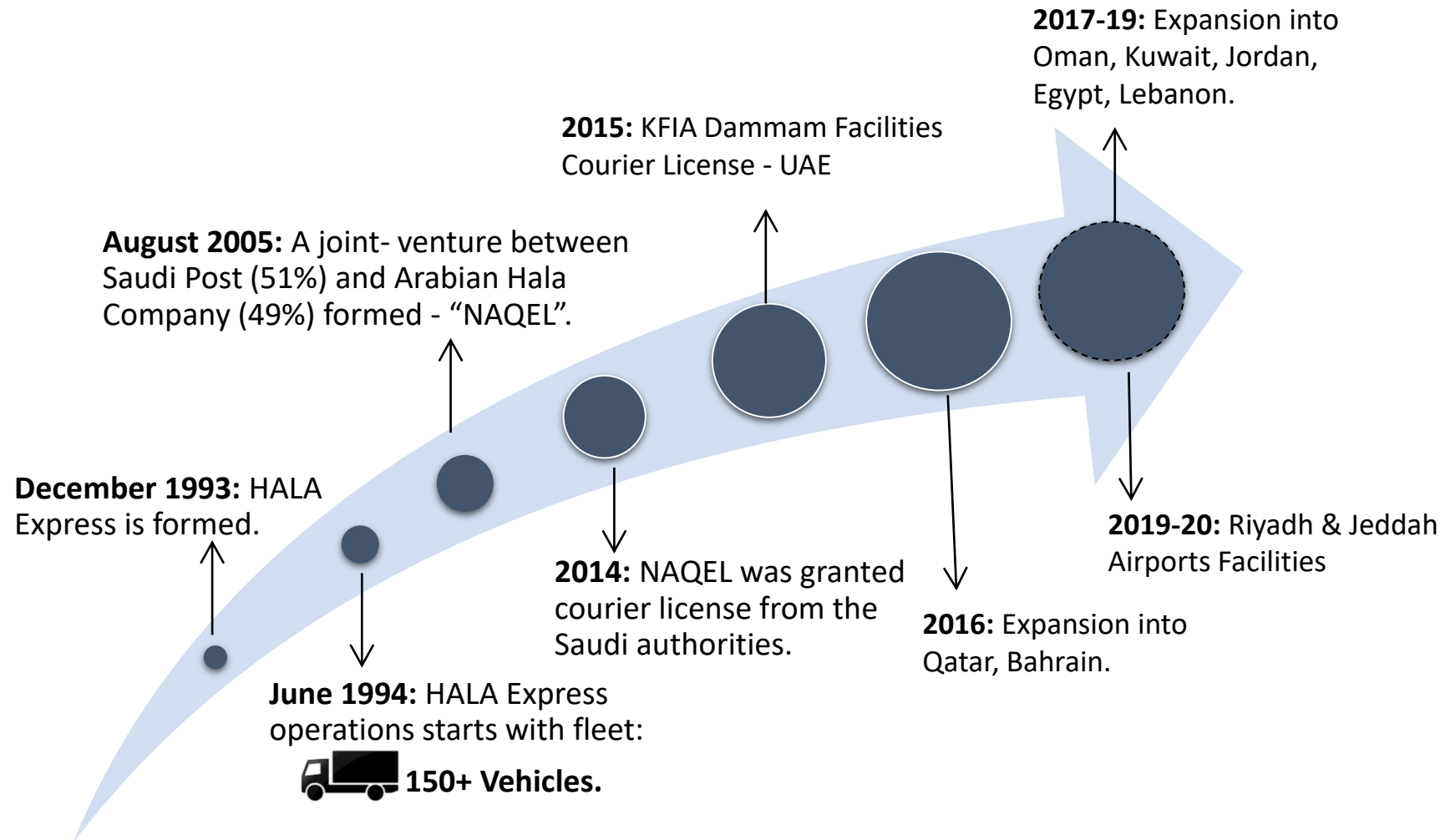


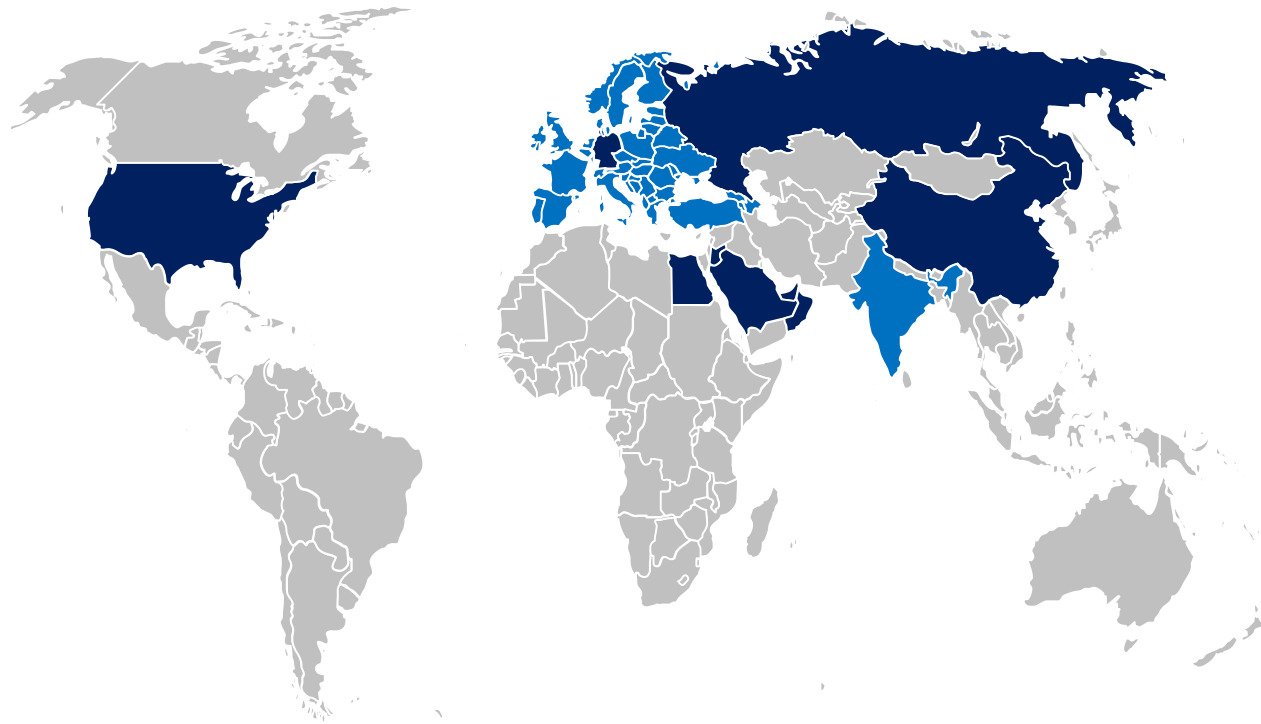
NAQEL: Cool Chain Profile





2021: Our current capabilities

- 16+ Mil. Shipments handled
- 5000+ Employees
- 4000+ Vehicles
- 49 Facilities
- 14 Countries



Served by NAQEL owned entities

Americas	Europe	Africa	Middle East	Asia
USA	Germany	Egypt	Saudi Arabia	China
	U.K		U.A.E	Hong Kong
	Russia		Bahrain	India
			Jordan	
			Lebanon	
			Oman	

Served by Agents

Americas	Europe	Africa	Middle East	Asia
-	Turkey	-	Kuwait	-
	All other EU Countries			

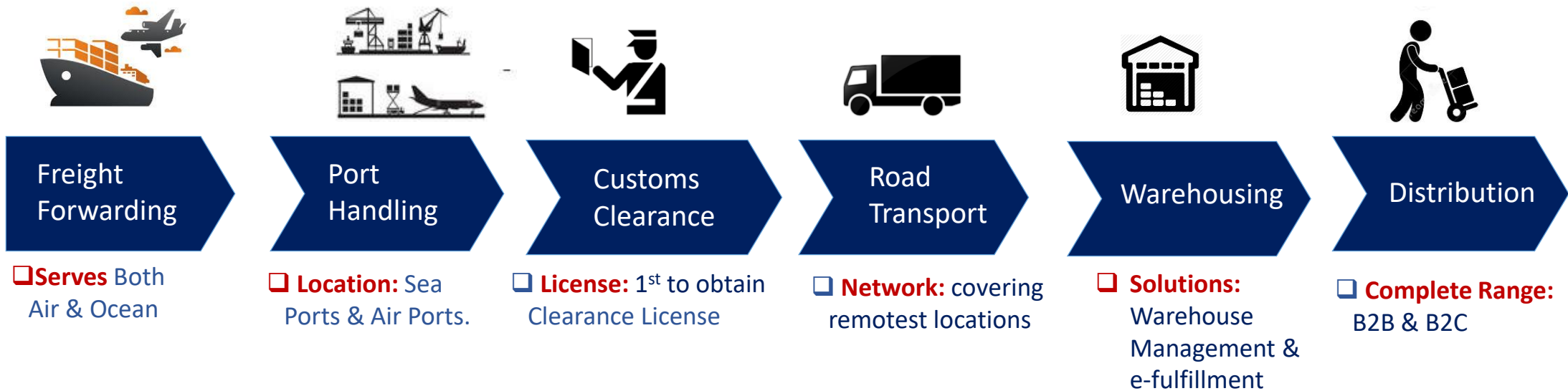
Vision: about CARE for our customers



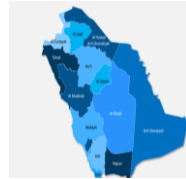
Values: about our people



That's our **LOGISTICS**
with care



Network & Facilities



- ❖ Market leading Network in KSA & Middle East; Connecting EU, Asia & US.
- ❖ Serving Remotest towns & villages in the Kingdom of Saudi Arabia.
- ❖ At strategic Airport Locations; Only Company with Customs Clearance License

State-Of-Art Solutions & Tools



- ❖ Market leading 'Tracking Tools'



- ❖ Fleet Tracking using GPS



- ❖ Warehouse Solution & Cool Chain

Service Quality & Certifications

ISO 27001
BUREAU VERITAS
Certification



ISO 9001
BUREAU VERITAS
Certification



OHSAS 18001
BUREAU VERITAS
Certification



THE INTERNATIONAL
STANDARD FOR SERVICE
EXCELLENCE

Our Story: Example of key industries we serve

Automotive	Electronics	Healthcare	Retail, FMCG	Aviation	Government	e-Merchandisers
TOYOTA LEXUS HONDA HYUNDAI BMW Audi Volkswagen mazda PEUGEOT	Canon Panasonic SIEMENS SONY Nikon الفنار alfanar LG lenovo DELL hp SAMSUNG ABB axiom telecom xerox	Bausch & Lomb MEDISERV NOVARTIS Abbott alshifa Kimberly-Clark Bristol-Myers Squibb Pan Arabia الصالحيية الطبية Salehiya Medical Boehringer Ingelheim Fisher & Paykel HEALTHCARE tabuk pharmaceuticals MAGRABI OPTICAL GE Healthcare	centrepoint IKEA LuLu Carrefour Baskin Robbins Tetra Pak CHANEL LOUIS VUITTON THE BODY SHOP max عسناد ESNAD GIORGIO ARMANI SIPCO PAINTS hoshan group TAMER HEMPEL دهانات الجزيرة AL-JAZEERA PAINTS SIGMA PAINTS رداغ REDTAG JOTUN نومي Nayomi	SAUDI AIRLINES CATERING SGS General Security Aviation Command Ministry of Interior السعودية SAUDIA CARGO JETAVIATION ALZOUAMAN AVIATION	ارامكو السعودية Saudi Aramco Ministry of Interior Kingdom of Saudi Arabia المؤسسة العامة للتأمينات الاجتماعية وزارة التجارة والصناعة وزارة التجارة والصناعة	amazon JollyChic.com متجر التل كي MatraH العربية للعود Arabian Oud SHEIN متجر أي كافيه iCafe Store markaforyou AVON ORIFLAM SWEDEN souq.com سوقا souq.com



e-Commerce Services

Gateway Services



Customs Clearance

- In house 24/7 customs clearance
- Clearance at Air, Sea & Land Ports
- Low Value and High Value Clearance
- Transit zone for re-export shipments
- Cool chain & dangerous goods areas
- Full control of the inbound chain (handling, clearance, delivery)

Airports



- KKIA Airport, Riyadh
- KAIA Airport, Jeddah
- KFIA Airport, Dammam
- DAFZA, Dubai

Seaports



- Dammam Seaport
- Jeddah Seaport
- JAFZA, Dubai

Land ports



- King Fahad Causeway
- Batha Port
- Riyadh Dry Port

Our Story

Our Services

➤ Express Services

➤ e-Commerce Services

Logistics Solutions

Our Network

Get Started

Q&As

NAQEL Cold Chain Logistic Solutions



Temperature-Controlled Distribution

Transportation network covering 21 main cities and over 300 remote locations.



The TRUCK

Our fleet of cold chain trucks are fully equipped with the latest cooling units that can go as cold as -25°C to 25°C & GPS trackers to always ensure the smoothest deliveries.



The BOX

Our proprietary cold box can store 48L while maintaining a temperature between 0°C - 25°C (for 72 hours. All of our boxes come equipped with the latest data loggers to verify the temperature from pick-up until drop-off.



Hot Line
050 688 2448

NAQEL EXPRESS
www.naqelexpress.com

NAQEL Cold Chain Logistic Solutions





Logistics Solutions

Air Freight Services



a. Priority Plus

- 2-3 Days transit time
- Door-to-door service
- Priority clearance
- Money back guarantee*
- General cargo service
- Direct flights
- All-inclusive prices

N.B*: Terms & Conditions apply

b. Standard Express

- 4-6 Days transit time
- Door-to-door service
- All Cargo types incl. Pharma & DG Goods
- General cargo service
- Dedicated Pick-up & Delivery
- All inclusive prices

c. Standard Economy

- 4-8 Days transit time
- Door-to-door service
- Focus o best price
- All flight options
- Non-dedicated pick-up & delivery.
- Space subject to availability.

d. Charter Service

- Worldwide service for any sort of cargo*
- 24 x 7 Support
- Shorter lead times to aircraft positioning
- Closely monitored

N.B*: Subjected to aircraft & operating restrictions.



Logistics Solutions

Sea Freight Services



a. FCL Swift

- Full container loads
- all major trade lanes
- Fastest transit times between two ports
- Door-to-door service
- Priority Clearance
- Reefer logistics for perishable food stuffs and pharma.

b. FCL Standard

- Full container loads
- all major trade lanes
- Transit times with best price
- Door-to-door service
- Reefer logistics for perishable food stuffs and pharma

c. LCL

- Less than container load shipments from all major ports
- Door-to-door service available.



Logistics Solutions

Warehousing Solutions



a. Temperature Controlled

- Ambient: 15° to 25°C
- Chilled: 2° to - 8°C
- Frozen: -15° to -25°C
- Digital temperature control
- 24/7 monitoring
- optimal quality and increased shelf life

b. Cross Docking

- Minimize Inventory
- Faster delivery to market
- Easy integration with multiple systems
- Real time visibility
- Order tracking access
- Reduce Inventory Cost

c. Fulfillment

- Time & Cost Effective
- Inventory collection, assembling, packaging, labelling, shipping and handling returns.
- On-time delivery
- Multi-partner liaison
- Direct management.

c. Value Added Services

- 3PL Services
- Packaging
- Break-bulk & Aggregation
- Pre-delivery inspection
- Bundling & Labelling
- Reverse logistics
- Repair & maintenance
- Safety & transit insurance



Logistics Solutions

Integrated Solutions



a. Contract Logistics

- Inbound logistics
- Outbound logistics
- In-house logistics
- Distribution logistics

b. Bonded Logistics

- Futuristic warehouse
- Inventory management
- Faster turnaround
- Store frequently exported/imported goods
- Sorting, maintenance, repackaging & inspection
- Incur import duties when goods leave facility.

c. Customized Logistics

- Innovative and flexible logistic solutions for diverse industries
- Tailor-made for specific verticals & client needs
- Best suited solution aligned with client's budget, timelines and business objectives.

c. Cool Chain

- Designed for temperature sensitive items.
- Safe & Hygienic transport
- Cold storage
- Temperature monitoring & fluctuation alarm 24 x 7.
- Storage, shipping, warehousing and delivery of frozen/chilled items.



Logistics Solutions

Industrial Solutions



a. Pharma & Life Science

- Freight forwarding & Procurement
- Port handling with Cold Chain & customs clearance
- 3PL Services & distribution
- Temperature control 24x7
- Home delivery
- Value Added Services
- Transport of blood samples

b. Aviation & Defense

- AOG (Aircraft On Ground Logistics) Services.
- MRO (Maintenance Repair Operations)
- Warehousing and distribution services.
- Road Feeder Services
- Reverse logistics.
- Tailor made services.

c. Exhibition

- Multi-party coordination & Management.
- Warehousing & distribution.
- Time definite deliveries.
- Reverse Logistics.
- Priority Clearance using our gateways.

Our Story

Our Services

➤ Express Services

➤ e-Commerce Services

➤ Logistics Solutions

Our Network

Get Started

Q&As

Our Domestic Network in Saudi Arabia – Hub & Spoke Model



- NAQEL Airport Terminals
- Regional Hubs with Terminal
- Sub-stations with Terminal
- Smaller stations served

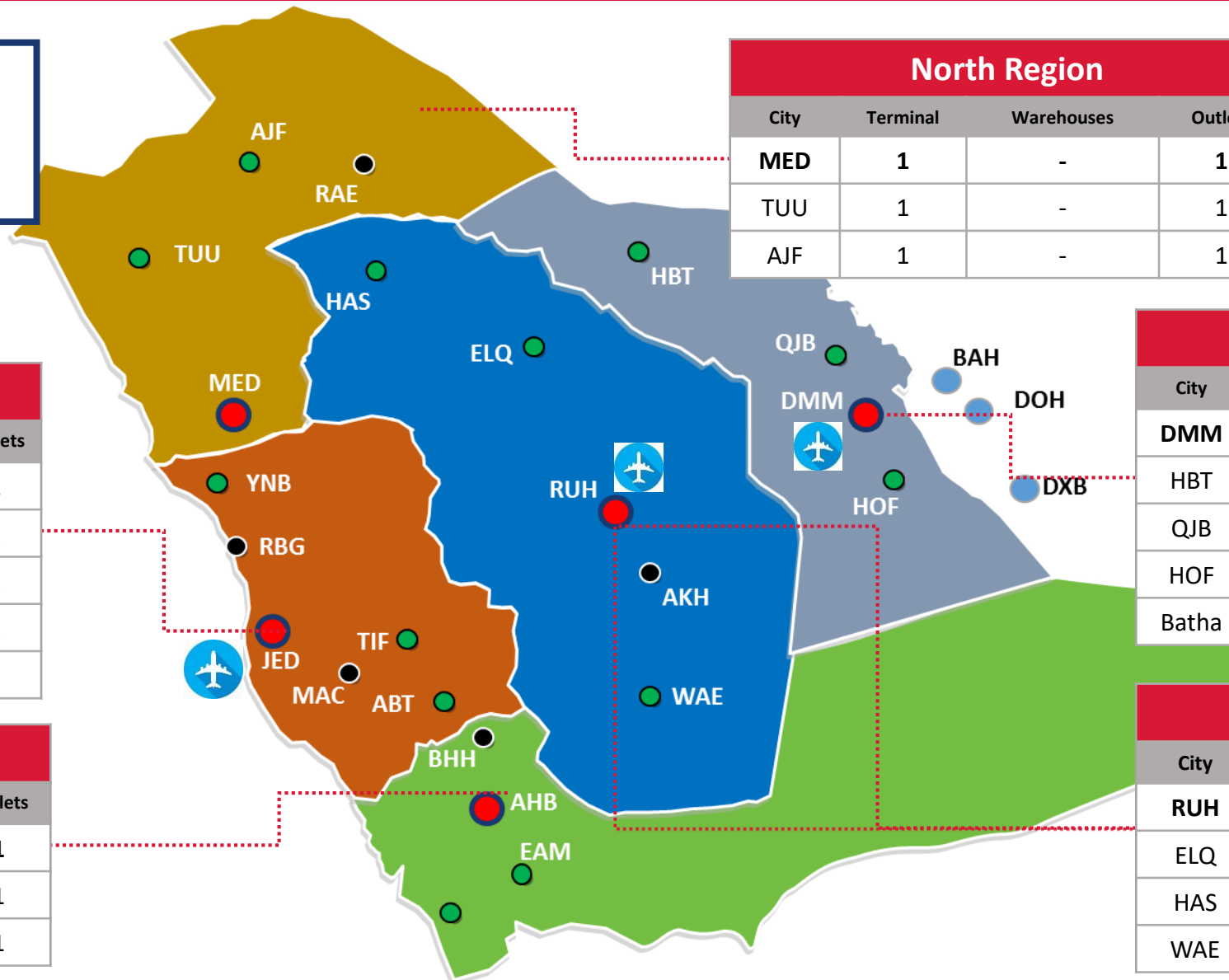
West Region			
City	Terminal	Warehouse	Outlets
JED	2	1	1
YNB	1	-	1
TIF	1	-	1
ABT	1	-	1
MAC	1	-	-

South Region			
City	Terminal	Warehouses	Outlets
AHB	1	1	1
EAM	1	-	1
GIZ	1	-	1

North Region			
City	Terminal	Warehouses	Outlets
MED	1	-	1
TUU	1	-	1
AJF	1	-	1

East Region			
City	Terminal	Warehouse	Outlets
DMM	3	1	1
HBT	1	-	1
QJB	1	-	1
HOF	1	-	1
Batha	1	-	-

Central Region			
City	Terminal	Warehouse	Outlets
RUH	2	2	3
ELQ	1	-	1
HAS	1	-	1
WAE	1	-	1



Remote Areas Served by our Hub & Spoke Network

Abu Al Qa'ayid	Al Hajra	Al Qufl	Ayoun Al Jouma	Economic City	Khulais	Qunfudha	Surat Abeeda
Abu Arish	Al Halit	Al Qurayah	Az Zahabayn	El Mujardah	khursaniya	Qurayah	Tabahiya
Abu As Sadad	Al Haridha	Al Quwyiya	Bader	Farasan Island	Kiiba	Qurayat	Tabarjal
Ad Dair	Al Hariq	Al Rain	Bahra	Fayfa	Layla	Quwaiah	Tadiq
Afif	Al Huraydah	Al Ras	Balamser	Fifa	Mahab Al Dahab	Rafhaa	Taimah
Aflaj	Al Jalamid	Al Rowada	Balgarn	Fursah	Mahail Asir	Rania	Tanjeeb
Ahad Al Masareh	Al Jela	Al Sarha	Balgarshi	Gana	Majmah	Rejal Al Ma'a	Tanomah
Al Aqeeq	Al Juradiyah	Al Shabain	Baljurashi	Habuna	Marat	Rumah	Tareeb
Al Aflaj	Al Kabra	Al Shamli	Bani Amro	Haditah	Mejna	Ruwaydah	Tarip
Al Alyah	Al Kadarah	Al Shutafiya	Bani Malik	Halat amar	Mekwah	Sabt Al Alaya	Taroot
Al Artawi	Al Khafji	Al Sulayyil	Baq'a	Hanakiya	Misliyah	Sajir	Tatlith
Al Ashshah	al khouba	Al Sumasiya	Barq	Haql	Mohail	salwa border	Thanuma
Al Azia	Al Kumra	Al Tahiriyah	Batha border	Harad	Muqza	Samtah	Thihama
Al Bajadiyah	Al Lith	Al Traraf	Bukariah	Hariq	Murat	Sapat Al Alaya	Thumair
Al Bukairiah	Al Mahad Al Dahab	Al Tuwal	Busita	Hatifa	Muzahimiah	Sarat Obaidah	Tool
Al Darb	Al Majardan	Al Ulah	Dabhan	Hawiah	Nafi	Sarrar	Turaif
Al Dawadmi	Al Majma	Al Wajj	Dahirat As Safa	Hawiyah	Namas	Shaqra	Turubah
Al Dayhama	Al Malha	Al Yamaniayah	Darb	Hota Bani Tamim	Nariya	Sharorah	Tuwal
Al Fageer	Al Mandaq	Al Youtma	Dawadmi	Huraymla	Oreira	Shoaiba	Udaliya
Al Fatiha	Al Maznab	Al Zulfi	Dayer Bani Malik	Hurub	Owgela	Shoaiba	Umlajj
Al Garraa	Al Minjarah	Ar Rith	Dhahran Al Janoub	Jadeeda (Iraq Border)	Qama'ah	Shuqaiq	Uqlat Al Sagoor
Al Gazala	Al Muwassam	Artawiyah	Dilam	Jalajil	Qaryat Al Olaya	Siraj Obadia	Ushager
Al Ghatt	Al Namas	As Sirr	Dos	Jamom	Qasab	Suarah	Uthmaniya
AL GOSH	AL Olah	Ash Shuqiq	Duba	Khafji	Qaysumah	Subei	Wadi Al Faraah
Al Hajfar	Al Qa'	Atwud	Durma	Khaibar	Qubah	Sudair	Wadi Al Haiyah

GPS Tracking of Vehicles & Control Center

Main Menu Bar

Location Menu

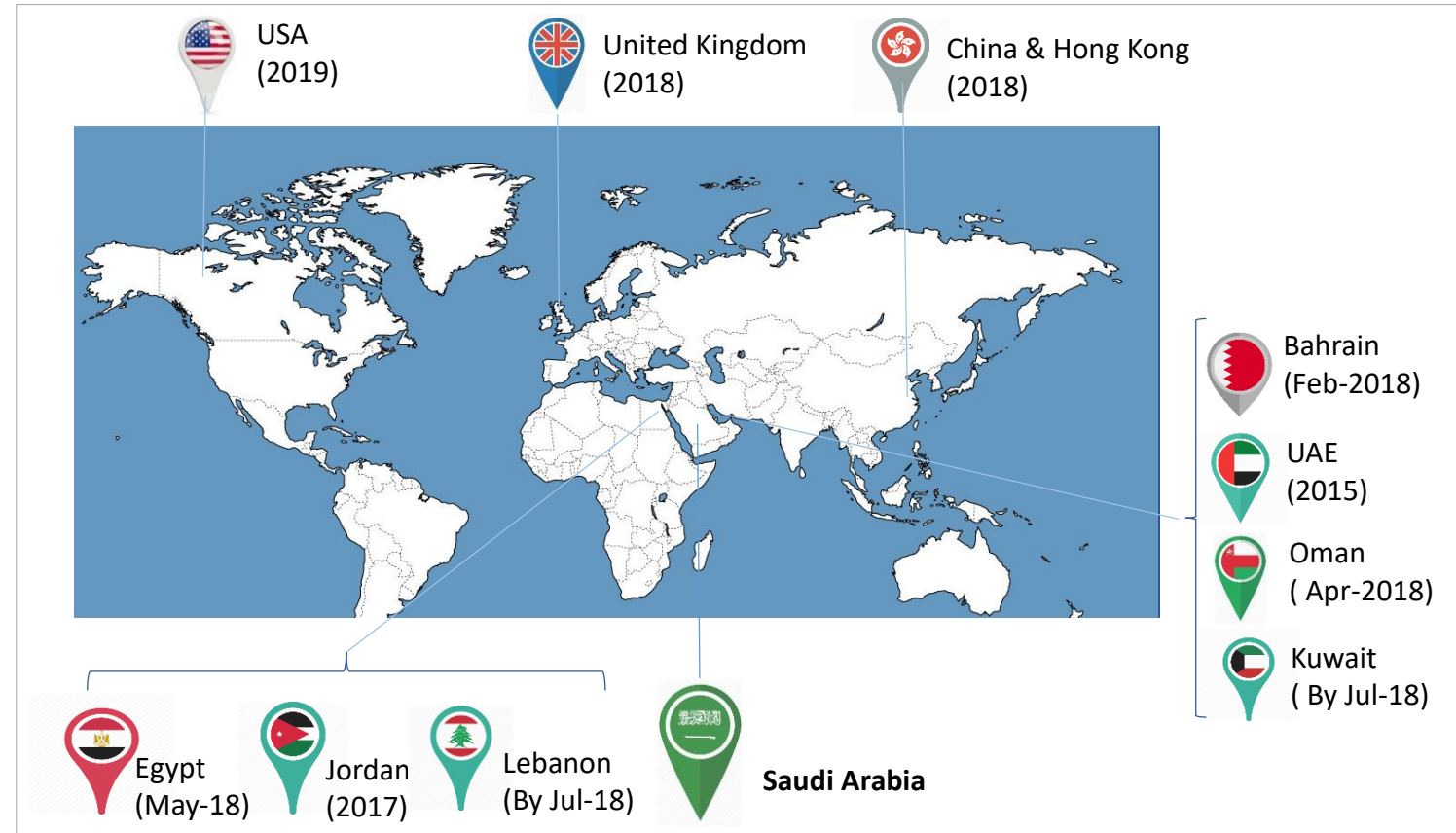
Identification Panel

- Status**
- Ignition ON ■
 - Ignition Off ■
 - Idling ■
 - No Communication ■
 - Break Down ■



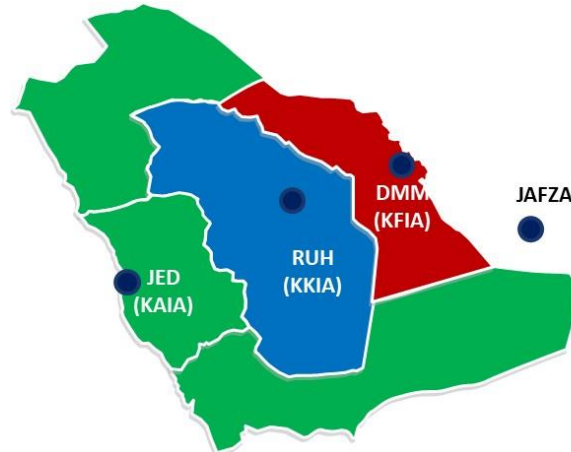
Mobile application Utilize the data from NAQEL tracking system and aligned with Customer shipment specifications.

Benefits:
Clients have fully visibility of shipments and truck movements.



- NAQEL is strategically present at all the 3 Airport Facilities.** NAQEL & DHL are only 2 players present at the 3 airports.
- Customs clearance:** Only company in Saudi Arabia to have customs clearance license.
- Strategic advantage:** NAQEL is able to successfully extend its value chain and offer end-to-end international logistics services from source countries (USA, Europe & Asia). i.e., Pickup from Origin – Clearance at Airports – B2B & B2C Delivery.
- Besides Saudi Arabia, NAQEL has facilities in Dubai Airport & Seaport free trade zones: Airport (DAFZA) and Jebel Ali Seaport (JAFZA).

Gateways	Date of Operations
KFIA Airport (Dammam)	2015
KAIA Airport (Jeddah)	2020
KKIA Airport (Riyadh)	2020



Advantages of Gateways:

- In house customs Clearance.
- Full control of the inbound chain (Handling, Clearance, Delivery).
- Improving the transit time of the international inbound.

Gateways Products:

- International courier B2C Handling & Clearance.
- International courier B2B Handling & Clearance.
- International General Cargo Handling & Clearance.
- International Pharmaceutical Handling & Clearance & storage.

Example of our Delivery Times



Within Saudi Arabia

- Next day delivery within major cities.

International Documents & Parcels (Priority Express)

- Next Day to GCC Countries
- 2nd Day to major cities in Europe and Asia.
- 3 or more days to rest of the world.

Destinations:

Origin:	Abha	Al Baha	Bisha	Al Kharj	Al Jouf	Arar	Buraidha	Dammam	Hafer al batin	Hofuf	Hail	Jizan	Jubail	Jeddah	Makkah	Madinah	Najran	Riyadh	Rastanura	Tabuk	Taif	Wadi Al Dawasir	Yanbu
Abha	Green	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Al Baha	Green	Green	Yellow	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Bisha	Green	Green	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Al Kharj	Green	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Al Jouf	Orange	Orange	Green	Green	Green	Yellow	Yellow	Yellow	Orange	Yellow	Yellow	Orange	Orange	Yellow	Yellow	Yellow	Orange	Green	Orange	Orange	Orange	Orange	Orange
Arar	Orange	Orange	Green	Green	Green	Yellow	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Buraidha	Yellow	Yellow	Orange	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Dammam	Yellow	Yellow	Green	Green	Green	Yellow	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Hafr Al Batin	Orange	Orange	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Orange	Orange	Yellow	Yellow	Yellow	Orange	Green	Orange	Orange	Orange	Orange	Orange
Hofuf	Yellow	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Hail	Yellow	Yellow	Orange	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Jizan	Green	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Jubail	Yellow	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Jeddah	Green	Green	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Makkah	Green	Green	Orange	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Orange	Green	Yellow	Yellow	Green	Green	Yellow
Madinah	Green	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Najran	Green	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Orange	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Riyadh	Green	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Rastanurah	Yellow	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Tabuk	Yellow	Yellow	Orange	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Orange	Green	Yellow	Yellow	Green	Green	Yellow
Taif	Green	Green	Orange	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Wadi Al Dawasir	Green	Orange	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Green	Green	Yellow
Yanbu	Yellow	Yellow	Green	Green	Orange	Orange	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Orange	Green	Yellow	Yellow	Green	Green	Yellow

Delivery times:
■ Next Day
■ 2nd Day
■ 3rd Day or more

* Cut Off time from Riyadh, Jeddah, Dammam, Abha, Buraidah, Tabouk, and madinah is 18:00, please call for P/U latest by 17:00

* Cut-off time from other cities is 13:00, please call latest by 11:30 . Later pickups will be delivered by adding one more day

Our Story

Our Services

➤ Express Services

➤ e-Commerce Services



➤ Logistics Solutions

Our Network

Get Started

Q&As



-  Get a quotation based on your requirements
-  Approve the quotation
-  Complete credit application form
-  Credit application gets approved
-  Get your account number with your rates locked for a year
-  Call our toll free number 9200 20505 to start your shipping

Our Story

Our Services

➤ Express Services

➤ e-Commerce Services

➤ Logistics Solutions

Our Network

Get Started

Q&As



Thank You